



# From Spin-Off to Success

How Aptia Delivered a Seamless Mid-Year Benefits Conversion



## Client Overview

### TOPPAN Packaging



**Commercial and publication** printing services



**2,675** employees

## Challenge

When leading global packaging company Sonoco spun off a new entity, TOPPAN Packaging, both organizations needed to quickly establish and manage their own independent benefits programs.

TOPPAN faced:



Tight implementation timelines and limited internal resources



Complex platform migration needs



The urgency of standing up an entirely new benefits infrastructure mid-year



A requirement for single **sign-on (SSO)** integration

They needed a partner who could **move fast**, act **strategically**, and **collaborate closely** across teams.

**Aptia knew this challenge firsthand** having been through a major carve-out themselves, the team understood the pressure of balancing multiple high-stakes initiatives at once.

## Aptia in Action

Aptia's experts deployed a **rapid mid-year conversion**, executing full platform implementation in under four months, our **first-ever mid-year conversion**.

### Rapid Deployment



End-to-end platform implementation within 120 days

### Implementation Excellence



Aptia's industry experts led configuration, testing, and launch with zero disruption

### Dedicated Support



Client Success Manager and delivery teams engaged from day one

### Strategic Partnership



Freed TOPPAN's internal teams to focus on growth initiatives while Aptia handled the heavy lift

### Seamless Transition



Smooth pivot from implementation to Open Enrollment

## Results at a Glance

- **Implementation completed in under 120 days**
- **Client rated Aptia 10/10** for implementation performance
- **Expanded partnership** to include:
  - Life Event & Dependent Verification
  - ACA Support
  - Enhanced Communications
- **Strengthened broker partnership** that contributed to long-term program success

## Why It Matters

TOPPAN's story is a prime example of Aptia's speed, agility, and collaboration in action.

Even under aggressive timelines, Aptia delivered flawless execution, earning client trust and opening the door for future growth.

## Ready to simplify your next transition? Let's make it seamless.

Discover how your organization can benefit from confidence with Aptia.



Visit [aptia-group.com](https://aptia-group.com) to learn more.



Aptia is a trusted provider of pensions, health, and insurance solutions, with offices in the UK and US, supported by shared services in India and Portugal. It manages programs covering over six million people and serving more than 1,100 clients. Aptia delivers efficient and reliable solutions that ensure the smooth management of pension plans and employee benefits programs. The dedicated team of experts combines in-depth knowledge with leading technology to simplify the administration process.